

# Jianqi Xing

## USER EXPERIENCE DESIGNER

I'm a User Experience professional with 6 years of experience in product design and research. I've collaborated with teams both big and small and help organizations to deliver an enjoyable, scalable, and flexible user experience across different platforms without compromising business goal or budget

*\*Authorized to work in the United States or Canada without sponsorship*

### WORK EXPERIENCE

#### UX designer, SafeSpeed LLC, Chicago, IL

May 2018 - Present

Revamping the design of SafeSpeed's internal systems, optimizing the interface layout and workflow to alleviate user pain points, cut down the number of unintentional errors, and boost efficiency and accuracy

- Updating the training system by automating the process, empowering managers to individualize training plans for employees
- Modernized the internal video review system, simplified the ticket review workflow to lower the error rate and raise efficiency

#### Freelance UX designer, Chicago, IL

Sep 2016 - Present

Empowering non-profits and small business organizations by restructuring their UX strategies, streamlining website designs to meet modern standards, and formalizing design libraries for future web development

- Devised a website for a local nail spa that includes an automating booking system. This simple and effective alternative would attract the younger generation to the spa's customer base
- Refining *Explore with MWNF* website to deliver better navigation, enhance brand awareness, and allow flexibility for future expansion

#### UX designer, Wolfram Research, Champaign, IL

Feb 2014 - Aug 2016

Key contributor to Wolfram|Alpha, a computational knowledge engine website that has more than 100,000 active subscribers worldwide

- Initiated a user study for Wolfram|Alpha onboarding experience, then used the findings to improve the workflow and the visual design of the onboarding process, resulting in higher brand awareness and user satisfaction
- Investigated Chinese college students' app-using behaviors through personal interviews and a field study, which encouraged business model localization and provided a point of departure for the future extension to China, the world's largest higher education market

### ABOUT ME

- jianqi.xing@gmail.com
- xingjianqi.info (password: uxrocks)

### DESIGN TOOLS

Figma  
Sketch  
Axure  
Adobe XD  
InVision

### RESEARCH SKILLS

Usability Testing  
User Interviews  
Survey Design and Analysis  
Contextual Inquiry  
Heuristic Evaluation  
User Journey Map

### EDUCATION

University of Michigan, Ann Arbor, MI

Sep 2010 - Dec 2013  
M.S. in Information (Human-Computer Interaction)

Illinois Institute of Technology, Chicago, IL

Aug 2008 - May 2010  
B.S in Computer Science with Minor in Psychology